



Plastic Card Fraud – Did not participate with Merchant

Member Name: _____ Member #: _____

Card Number: _____

(The individual listed on this plastic card must be the one to complete this form)

Please answer the following questions:

- Was your card # given to this merchant over the phone or internet?
 No Yes (this is a merchant dispute – **STOP – DO NOT CONTINUE** – please complete one of the Plastic Card Dispute Forms based on the reason for the dispute)
- Did you use this card physically at this merchant?
 No Yes (this is a merchant dispute – **STOP – DO NOT CONTINUE** – please complete one of the Plastic Card Dispute Forms based on the reason for the dispute)
- Did you participate in a transaction in any manner with this merchant?
 No Yes (this is a merchant dispute – **STOP – DO NOT CONTINUE** – please complete one of the Plastic Card Dispute Forms based on the reason for the dispute)
- Is the Card: Lost? Stolen? Still in your possession?
- Was the Pin with the card? No Yes

Important information:

- The card **MUST** be blocked.
- There should be no other paperwork needed (we will call you if more is needed).
- A new card will be ordered. Do we have your current address? Yes No

Hanscom Federal Credit Union may provide information about the reported fraudulent transactions to law enforcement.

List all Unauthorized transactions:

DATE	AMOUNT	MERCHANT NAME

TOTAL AMOUNT OF FRAUD: \$ _____

NOTE: If there are more than 5 transactions involved, please provide additional information on a separate page.

PLEASE READ STATEMENT, PROVIDE TELEPHONE NUMBER, SIGNATURE AND DATE

I understand that it is a federal offense to knowingly defraud a federally insured financial institution. Such fraud may be punishable by fine or imprisonment. I hereby certify that the above statements are true and correct.

➤➤ Please provide a daytime telephone number you can be reached at: _____ ⇐⇐

Please credit my account for the above charge(s).

➤➤ Signature: _____ Date: _____ ⇐⇐