



Getting Involved
Volunteering



800-656-4328
www.hfcu.org



“... being a volunteer is something that I embrace fully and believe in 100%. In fact, volunteering has been called the backbone of the credit union movement. I feel very strongly that this wonderful credit union industry would be a lot different if we did not have volunteers involved.”

-Paul Marotta, Chairman
DCUC Hall of Honor Inductee



NMLS #410771

2/19



Volunteers Built HFCU

About Us

When Hanscom Federal Credit Union's (HFCU) founders received a charter from National Credit Union Administration (NCUA), in 1953, they could not have known that their small group would become what it is today.

HFCU has grown from eight volunteers to more than 85,000+ members, from \$40 in shares to more than \$1.3 Billion in assets and from one location in Cambridge, Massachusetts to 22 branches in two states. Additionally, we offer a robust online branch and a 24/7 call center.

Tremendous changes have taken place in the world since our beginnings. HFCU has changed along with it, but we have preserved our founding principles of 'People helping People'. We are democratically controlled and led by volunteers. We focus on the financial well-being of our member-owners. Everything we do and every product we offer, is designed to return value to the membership.

Becoming a Volunteer

Volunteers are the backbone of our organization. They provide leadership, inspiration, and a connection between the credit union and its members. In fact, volunteers from our membership keep the organization fresh and focused on its cooperative principles.

If you would like to become a credit union volunteer, consider joining our Advisory Group which is normally the first step in your volunteer experience. This is a chance to hear the latest news and provide input directly to the Chairman of the Board and the CEO/ President. The group meets four evenings per year.

Learn more at ww.hfcu.org/volunteer

Volunteers & Committees

Learning to Lead

HFCU membership benefits from the guidance and governance of well-informed leadership and the dedicated commitment of HFCU volunteers. Volunteers are asked to bring their ideas, skills, and talents in order to contribute to the success and governance of our credit union. We want to ensure all volunteers are given the opportunity to learn and refine those skills unique to a financial institution by providing and requiring free additional training. Volunteers will study leadership and credit union principles through the Credit Union National Association Volunteer Achievement Program. These self-study courses provide additional insight into areas such as finance, marketing, and planning. The National Association of Federally-Insured Credit Unions (NAFCU) also sponsors webinars and training workshops.

Advisory Group

Serves as a bridge between the credit union and its members by providing insight to its products and services, as well as feedback on issues and concerns.

Supervisory Committee

Is responsible for employing certified public accountants to perform annual audits, special audits, and account verifications. The committee reports audit findings to the Board of Directors (BOD) and the membership.

Charitable Foundation

Is responsible for focusing on providing donations, marshaling both human and financial resources, and providing assistance where we can do the most good for the community. The Foundation distributes 100% of the proceeds received as part of their commitment to better the communities we serve.

Volunteer Directors

The Board has oversight of the general direction and affairs of the credit union. Directors at HFCU determine the strategic direction of the institution through planning, establishing policy, and acting as oversight guardians in the best interest of the entire membership. Typically, Directors will dedicate 6-10 hours a month attending Board of Directors meetings, contributing to committee discussions, and working to sharpen their understanding of financial and governance topics within the credit union movement.

Currently nine members comprise the HFCU Board. Directors are volunteers, elected to the Board by the membership.

Board Committees

The gifts of time, talent, and involvement

- Asset Liability/Funds Management
- Charitable Foundation
- Condon (Scholarship)
- Executive
- Insurance CUSO
- Nominating
- Regulatory/Political Action
- Risk Management
- Social Responsibility
- Supervisory
- Volunteer/Development

Request a Volunteer Application Package by calling Cara Powers at 781-698-2203 or emailing your interest to cpowers@hfcu.org